



PRIVACY POLICY, COOKIES AND DATA PROTECTION TTY

TTY

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Introduction

TTY respects and protects your personal data, processing it responsibly and in accordance with the General Data Protection Law (LGPD). Privacy is important to us. The following Policy was created considering the different ways in which TTY collects, stores and processes your personal data, and for what purpose.

TTY offers a wide variety of products and solutions to help businesses operate throughout Brazil, such as software, apps, creation of corporate portals, among others. Please read this Policy carefully, because by using our website you acknowledge that you understand and agree to its terms.

We may provide additional or more specific information about the collection or use of personal data on **websites** or about the collection or use of information related to a specific product or service. For clarification or questions, please contact us as follows:

Correspondence: TTY2000 - Technology and Systems
Attention: TTY Data Manager Av. Cristiano Machado, No.
1630, Mezzanine, Room 117, Cidade Nova, Belo Horizonte,
MG, Brazil

E-mail: encarregado@tty2000.com.br
Telephone: (31) 2112-6699

1. How and what personal data we collect

Through your interaction with and use of the information channels, TTY may collect personal data, which is information that identifies a person or relates to an identifiable person. Personal data also refers to information we collect through your interaction with and use of the information channels and **websites** that do not belong to TTY, that do not reveal your specific identity or address a person directly, but when combined with other data, could be associated with you. Personal data may include **online** and **offline interactions**, and includes, among others:

- Behavioral, demographic or firmographic attributes, when linked to personal identifiers;
- Information about your company, such as the name, size and location of your company and the role you play;
- Unique passwords, such as a **cookie** placed on your computer, mobile phone or device passwords;

- Internet Protocol address (“IP address”) and information derived from your IP address, such as geographic location;
- Information about your devices, such as that contained in HTTP headers or other Internet Transfer Protocol signals, browser or device type and version, operating system, user agent string and other information from or about the presence or use of “applications” on your mobile devices, screen resolution and language preference.

Behavioral data about your use of the information channels, such as web pages you clicked on, websites and content areas visited, date and time of activity. The web search engine you used to locate and navigate the information channels. In some instances, we may combine data, such as deriving the geographic location from your IP address with behavioral data about your use of the information channels, with your name. As a general rule, we do not collect information that reveals racial or ethnic origin, political or philosophical opinions, trade union membership, genetic or biometric information, information about your health/sex life or sexual orientation, except as authorized by law or when necessary to comply with applicable laws.

2. Cookies and similar technologies

Generally, you can visit our website without providing any personal data. However, there are circumstances where you may be invited or choose to provide personal data that can be used to contact or personally identify you (such as your name, home address, telephone number, email address).

Whenever you visit or interact with our website, TTY may use a variety of technologies that automatically or passively collect information about how the website is accessed and used (“usage data”). Usage data may include, in part, the type of browser, operating system, the page served, the time, how many users have visited the website and previous page views. Usage data is statistical data that provides us with information about your use of the website, how long you spend on a page and which hyperlinks, if any, you click on. This usage data helps us keep the website fresh and interesting to our visitors and to tailor the content to your interests. Usage data is generally non-identifiable, but if TTY associates it with you as a specific, identifiable person, it will be treated as personal data.

As mentioned above, we collect information from your visits to our **website** to help us compile statistics about the use and effectiveness of our products and services.

TTY does this through the use of various technologies, including **scripts, tags**, Local Shared Objects (**Flash cookies**), Local Storage **beacons** (HTML5), and “**cookies.**” **Cookies** are small text files placed on your device to store data that can be remembered by a web server in the domain that placed the **cookie**. We also use “**web beacons**” to help deliver **cookies** and gather performance data. Our **website** may include **web beacons, cookies**, or similar technologies from third-party service providers.

You have a variety of tools to control the data collected by **cookies, web beacons**, and similar technologies. For example, you can use the controls in your Internet browser to limit how **websites** you visit can use **cookies** and withdraw your consent by clearing or blocking **cookies**.

3. What we collect and how we use your personal data

TTY uses the Personal Data and Usage Data it collects through its **Website** for a variety of business purposes, including, for example, to: respond to your inquiries and requests; provide you with access to certain areas and features of the **Website**; verify your identity; communicate with you about your account and activities on the **Website** and, in our discretion, change any TTY policies; adjust content, advertisements and offers we provide; send you samples, gifts, products and information; process payment for products or services you have purchased; process payment for products or services you sell to TTY; improve the **Website**; develop new products and services; process applications and transactions; and for disclosure purposes when you provide your Personal Data or otherwise with your consent.

4. How TTY keeps your data safe

TTY is committed to protecting the security of your personal data. We use a wide range of security technologies and procedures to help protect your personal data from unauthorized access, use, or disclosure. For example, we store your personal data provided on computer systems with limited access and located in controlled facilities. Your data is stored on servers protected by physical barriers in the city of Belo Horizonte/MG, where access is controlled by our professionals in specific directories. We also use Microsoft cloud servers, located in the south-central region of the United States, where access is controlled by our professionals using a highly complex password. When we transmit sensitive data over the Internet, we protect it using encryption. TTY complies with applicable data protection laws, including security breach notification laws.

5. User rights (data subject)

You have the following rights related to privacy and data protection:

- If you wish **to access, correct, update or request** the **deletion** of your personal data, you may do so at any time by simply contacting us through the contact channels mentioned at the beginning of this Policy.
- Furthermore, you can **object to the processing** of your personal data, ask to **restrict** the processing of your data or **request data portability**.
- You have the right to opt out of receiving marketing communications from us at any time. To exercise this right, click “unsubscribe” in the **marketing emails** we send you. To opt out of other forms of marketing (such as postal marketing or telemarketing), please contact with us.

- Similarly, if we collect and process personal data with your consent, you can withdraw your consent at any time. Withdrawing your consent will not affect the lawfulness of the processing carried out prior to its withdrawal, nor will it affect the processing of personal data carried out in reliance on legitimate grounds that do not require your consent.

6. How to access and control your personal data

You can control the personal data obtained by TTY and exercise your data protection rights by contacting the company. In some cases, your ability to access or control your personal data may be limited, as required or permitted by applicable law. You can always instruct us not to share your personal data with third parties, not to use your personal data to provide you with information or offers, or not to send you newsletters, emails and other communications, in order to:

- Send a message to Mr. Wander Luciano Martins, Personal Data Protection Officer, via email: encarregado@tty2000.com.br;
- Please contact us by correspondence sent to TTY2000 - Technology and Systems.

For the attention of: **Wander Luciano Martins, Personal Data Protection Officer at TTY2000**, Av. Cristiano Machado, nº 1630, Mezzanine

- Room 117, Cidade Nova, Belo Horizonte, MG | Brazil, CEP: 31170-024 | Telephone: (31) 2112-6699.

If you wish to review, correct or update personal data collected by TTY, you may do so by contacting us at the above address or by **email**. In accordance with our routine record keeping, we may delete certain records containing personal data. We are under no obligation to store such personal data indefinitely and we disclaim any liability arising from or related to the destruction of such data.

If you consider that our processing of your personal information is not compatible with applicable data protection laws, you can lodge a complaint with the National Data Protection Authority through the **website**: <https://www.gov.br/anpd/pt-br>.

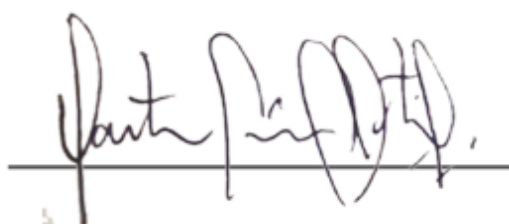
7. Children and adolescents

The TTY **website** is not intended for children and adolescents under 16 (sixteen) years of age. We do not knowingly collect personally identifiable information from anyone under the age of 16 (sixteen). If we determine upon collection that a user is under this age, we will not use or maintain their personal information without the consent of the parent or guardian. If we become aware that we have improperly collected personally identifiable information from a child or teenager under the age of 16 (sixteen), we will delete that personal information from our records.

8. Changes to TTY Privacy Policy

TTY may update this Privacy and Data Protection Policy from time to time to reflect changes in data governance practices. The revised Privacy Policy will be posted here with an updated revision date. TTY recommends checking back periodically for changes or updates. If we make a material change to the Privacy Policy, a notice will be posted at the top of this page for thirty (30) days. Your continued use of the TTY website after such revision becomes effective will be deemed to have read and understood the changes.

This standard was revised on February 7, 2025.



Antônio Lúcio Martins
Diretor Presidente



Renata de Araújo Pessoa
Diretora Administrativo-financeira